Aviation Performance Enhancement

Joseph D. Callister, Maj, USAF, BSC
16th Operations Support Squadron
Hurlburt Field, Florida

Get a clue!

- Broaden your perspective.
- Get to know the mission.
- Get to know the people.
- Discover the rest of the story.

With Individuals…

- **Think triage - Do I have a patient?**

  If not…

  B revity
  I mmediacy
  C entrality
  P roximity
  E xpectancy
  S implicity

- **Bean Counting, V Codes, Prevention**

With Organizations…

- **Think Prevention**

  M arketing
  A wareness
  A ccess
  D e-stigmatizing

- **Get out of your office!**

With Organizations (cont.)

- Visit the squadron and show your interest - ask questions, get a ride
- Offer to give briefings – squadrons often need to fill a hole on the briefing schedule during a safety day
- Connect with the aerospace physiologist
  - Participate in training, first as student then instructor
- Visit maintenance and air traffic control

Adapted from a presentation by Maj Mark Bates

Teaching, Training, Briefing…

- **Remember Your Audience**

- **Intelligent……but not intellectual**
- **Gregarious…… but not empathetic**
- **Self-confident……in their area of expertise**
- **Energetic……towards worthy causes**
- **Aggressive……period.**

Adapted from an unpublished article by Col (Dr) Roger Landry

Teaching, Training, Briefing…

- **Link basketball clip**

Shortcut to Inatten.lnk

Aerospace/Special Operations

Psychology

- Assess, Select, Treat Aircrew & Special Tactics Personnel
  - Maximize Performance
  - Minimize Human Error
  - Assess Individual's Ability, Stability, and Motivation
  - Teach Adaptation and Interpersonal Skills
  - Provide Treatment
    - Contingencies
    - Combat Stress
    - Critical Incidents
    - Amnesty Program
- Commanders' & Supervisors' Resource
  - Performance Issues with
    - Individuals
    - Teams
    - Organizations (Squadron, Flight, etc.)
  - Aeromedical Decisions
  - Personnel Decisions
  - Personnel Protection Duties
  - Operator's Liaison with Mental Health Services

Aerospace/Special Operations

Psychology

- **Programs**
  - Amnesty
  - COMMANDO LOOK
- **Projects**
  - Combat Stress Control
  - Repatriation
  - Post-mishap Care
- **Cases**
  - Anxiety
  - Airsickness
  - Marital Problems
  - CRM

Summary

- Learn the mission
- Know the people
- Work with individuals
- Work with organizations
- Teach and train everybody

16 OSS MEDICAL OPERATIONS
COMMANDO MEDICS